

Customer PIPE LINE



Get Started with Get Current 2.0

Our successful temporary water bill assistance program has returned to help income-constrained customers with delinquent water/sewer bills. Get Current 2.0 runs through June 30. The program assists eligible customers with a delinquent balance as of Feb. 1, 2025, by providing bill credits up to 50 percent and 100 percent of late payment charges and turn-on fees waived.

To learn more, visit wsscwater.com/getcurrent. Get information on other assistance programs at wsscwater.com/assistance.

24 Consecutive Years of AAA Ratings



WSSC Water received AAA bond ratings from all three financial rating agencies – Fitch Ratings, Standard & Poor's Global and Moody's Investor

Service – for our \$311.5 million bond sale, reflecting strong financial health and a stable outlook. The proceeds will fund capital projects, including water and sewer infrastructure upgrades, with \$30 million allocated to green initiatives. This AAA rating ensures a lower cost of borrowing, benefiting customers and communities.

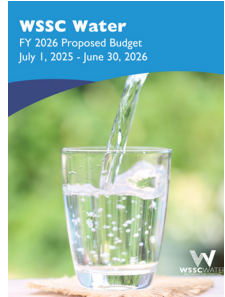
This marks the 24th consecutive year we achieved the highest possible credit rating. Go to wsscwater.com/investor to learn more.

Investing in Safe, Reliable Water

WSSC Water is proposing a \$1.8 billion Fiscal Year 2026 operating and capital budget. The outcome-based budget will continue WSSC Water's commitment to protecting public health, enhancing customer assistance programs, maintaining our AAA bond rating and investing in critical water and wastewater infrastructure.

The budget will allow WSSC Water to maintain compliance with the U.S. Environmental Protection Agency's regulatory mandates, including the Safe Drinking Water and Clean Water Acts. It also includes nearly \$9 million in financial assistance to help protect income-constrained customers – a 14 percent increase over last year.

The proposed budget is funded with a 9.8 percent average revenue enhancement, which includes fixed fees. A typical customer with a family of three using 48 gallons of water per person daily would see a quarterly increase of \$26.41 in their bill. WSSC Water's FY 2026 budget is effective on July 1, 2025.



DID YOU KNOW? You can receive emails or texts about water and sewer emergencies in your community. Sign up for our Customer Notification System at wsscwater.com/cns today!

Leak Repair Program Helps Income-Constrained Customers

In partnership with Habitat for Humanity Metro Maryland, WSSC Water launched the CAP Leak Repair Program. Eligible customers can receive up to \$9,000 per year to fix on-property residential plumbing leaks. The new leak repair program helps customers save money and conserve water by identifying and repairing leaking plumbing fixtures.



CAP is our Customer Assistance Program, which provides financial assistance to approved residential customers. Get more details about the CAP Leak Repair Program at wsscwater.com/capleakrepair.



In Our Community

Quality Quantified

At WSSC Water, we're passionate about delivering safe, reliable water daily to our 1.9 million customers in Prince George's and Montgomery counties. Our employees' commitment to you is the reason we can boast that for the 107th straight year, WSSC Water did not have a drinking water quality violation.



We proudly toast (with a big glass of water) to that record in our 2024 Water Quality Report. Its pages detail how relentless we are about safety, comprehensive water quality testing and meeting all strict state and federal safe drinking water requirements. Get the facts at wsscwater.com/wqr.

Spring and Summer Adventures Await at Our Recreation Areas

Embrace the outdoors at all six WSSC Water recreation areas, where you will enjoy fishing, boating, hiking and horseback riding, and playground and picnic areas. The watershed spans over 6,000 acres along its two reservoirs, Triadelphia and T. Howard Duckett, in Montgomery, Prince George's and Howard counties.



All watershed users 16 years or older must have a valid permit, which can be purchased online at wsscwater.com/watershed or in person at the Brighton Dam Visitor Center. To reach staff at the center, call 301-206-7485. Complimentary permits are available for visitors 65 or older, active military and disabled veterans.



WATER FUND
Sharing the Essential

Many families in our community struggle to pay their water and sewer bills. Our Water Fund can help. Since its establishment in 1994 by a group of caring WSSC Water employees, the Water Fund has provided \$3.6 million to 30,600 Montgomery and Prince George's County residents. Your tax-deductible donation can make a critical difference, as 100 percent of all donations go directly to customers in need. Visit wsscwater.com/donate for details.

Conservation 101: How to Reduce Your Water Use

Spring planting and summer pool seasons naturally mean more water use. If you want to conserve water, here are some wise water use tips that are useful all year round. The wiser you are with your water use, the more you save. To get full details on these and other tips, visit wsscwater.com/conservation.



Sink

Turning off the water when shaving or brushing your teeth can save you more than 200 gallons each month.



Tub or Shower

A five-minute shower uses 10-25 gallons of water versus up to 70 for a bath.



Toilet

Toilet leaks are one of the most common culprits in high water bills. A small toilet leak can waste 200 gallons per day.



Dishwasher

A dishwasher uses significantly less water than washing dishes by hand; three to six gallons versus 20 gallons or more.



Washing Your Car

Consider a commercial car wash that recycles water. If you want to wash your vehicle at home, use water from a bucket.