



During a Boil Water Advisory



Boil for
1 Minute

Customers in the impacted area, if you have any water coming from your taps, you should **bring your water to a rolling boil for one minute**, then cool it before:



Consuming
Any Water



Brushing
Teeth



Preparing
Baby Food
& Formula



Washing
Fruits &
Vegetables



Giving
to Pets



Making
Ice

Water does not have to be boiled before it is used for washing dishes, hands, laundry, or bathing **as long as it is not consumed.**

After the Boil Water Advisory is Lifted - Flush Your System

- Begin with sink faucet on the lowest floor.
- Slowly open the cold water sink faucet. Opening slowly allows for the release of trapped air and may reduce the banging noise, known as a "water hammer" that can occur when water flow and pressure changes as a result of water main repair work.
- Repeat on each floor, moving from lowest to highest, only opening cold water sink faucets.
- Once the water runs clear, usually in 5 minutes or less, turn off faucets in the same order, lowest to highest.
- You should also flush your refrigerator's water lines.

Customers and businesses should also **dispose of stored water, drinks, or ice made since the Boil Water Advisory.** The next three batches of ice should also be thrown out. Ice maker containers should be wiped clean with a solution of two tablespoons of bleach to one gallon of water.

If you still experience problems after performing the above procedures, or if you have any questions, please contact our **Emergency Services Center 24/7 at 301-206-4002.**

For more information, visit wsscwater.com/BWA