



EMERGENCY FINANCIAL ASSISTANCE

A guide for use by Service Provider Organizations
who serve low-income customers in Montgomery County



Prepared by Interfaith Works,
In partnership with the Department of Health and Human Services

Revised 1/22/2025

Emergency

Financial Assistance Process

In Montgomery County, many public and community service agencies require applicants for financial assistance to have a written eviction, foreclosure, or utility disconnect notice as proof of the emergency. These public agencies have broad interpreter services available to communicate with residents during office hours in-person and electronically. An applicant also has the option to seek assistance directly (i.e., without a written referral) from other community-based organizations providing the desired type of assistance that serve the entire county or specific ZIP codes. These agencies are listed in the column headed as "Delinquency Notice Not Required."

Step 1:

Montgomery County residents seeking financial assistance should start the process by contacting the county's primary emergency assistance offices: Montgomery County Department of Health and Human Services (MCDHHS) or the Housing Opportunities Commission (if they are an HOC household, including Public Housing, Housing Choice Voucher, Tax Credit or State Rental Partnership). If the applicant does not approach HHS or HOC for some reason (e.g., they do not have a delinquency notice or HHS has helped them recently), the applicant can ask for a written referral to another agency and can then follow up with that organization.

Step 2:

An applicant also has the option to seek assistance directly (i.e., without a written referral) from other community-based organizations. These agencies are listed in the column headed as "Delinquency Notice Not Required." Applicants should contact the agencies providing the desired type of assistance in their location.

APPLICANT

AGENCIES THAT DO NOT REQUIRE REFERRALS

Delinquency Notice Required	Delinquency Notice Not Required
<ul style="list-style-type: none">▲ MCDHHS Emergency Services▲ HOC▲ Bethesda Cares (selected Bethesda ZIP codes)▲ Bethesda HELP▲ MUM▲ The Salvation Army (WSSC program)▲ UMAN▲ City of Gaithersburg Community Services	<ul style="list-style-type: none">▲ MCDHHS Home Energy Programs▲ Catholic Charities▲ Damascus HELP▲ Faith Connections▲ Interfaith Works▲ Islamic American Zakat Foundation, Inc▲ Mother Seton Catholic Church▲ Olney Help▲ Rockville Help▲ St. Patrick's Social Concerns▲ St. Paul Catholic Church▲ St. Raphael Catholic Church▲ WUMCO

AGENCIES THAT REQUIRE WRITTEN REFERRALS

Delinquency Notice Required	Delinquency Notice Not Required
<ul style="list-style-type: none">▲ Bethesda Cares (all non-Bethesda ZIP codes)▲ City of Rockville▲ Community Reach of Montgomery County▲ EMEAN▲ The Salvation Army (FEMA & WAFF programs)	<ul style="list-style-type: none">▲ Our Lady of Mercy Catholic Church

Emergency Financial Assistance

AGENCIES THAT DO NOT REQUIRE REFERRALS Primary Intake Agencies

Organization/ Phone/ Web	Address	Service Area Covered	Hours	Foreign Languages	Notes:
<p>MCDHHS Emergency Services</p> <p><i>PRIMARY POINT OF ENTRY FOR NON-HOC RESIDENTS.</i></p> <p>Web: montgomerycountymd.gov/HHS/</p> <p>• Germantown Regional Office</p> <p>Phone: 240-777-1003</p> <p>Fax: 240-777-4254</p>	<p>12900 Middlebrook Rd. Second Floor Germantown, MD 20874</p>	<p>20837, 20838, 20839, 20841, 20842, 20855, 20871, 20872, 20874, 20875, 20876, 20877, 20878, 20879, 20880, 20882, 20883, 20884, 20885, 20886, 20898, 20899, 20997, 21771, 21797</p>	<p>M-F: 8:30-5</p> <p>Tu: 5-7 pm by appt. only</p>	<p>Interpreter Services are available for every language at all Health and Human Services programs.</p>	<p>Provides funds to eligible Montgomery County residents facing defined crises in: eviction, foreclosure, utility disconnect, stranded traveler, moving/storage, and burial assistance. Applicant must provide written court summons, notice of eviction or utility disconnection, or a letter from landlord.</p> <p>Grant amounts based upon situation and need. Must be a Montgomery County resident; show proof of need and ability to avoid future crisis.</p> <p>Emergency shelter provided to eligible families with children.</p> <p>Apply in person; walk-in, no appt. required except for Tues evenings.</p> <p>Neighborhood Service Centers are open in Gaithersburg, Wheaton, and Silver Spring/Long Branch. The Centers are staffed by bilingual (English, Spanish and English/Amharic) Community Connectors who are there to assist residents to access safety net services and support through MCDHHS and other non-profit and faith-based resources.</p>
<p>• Rockville Regional Office</p> <p>Phone: 240-777-4550</p> <p>Fax: 240-777-4100</p>	<p>1301 Piccard Dr. Second Floor Rockville, MD 20850</p>	<p>20810, 20811, 20812, 20813, 20814, 20815, 20816, 20817, 20818, 20824, 20825, 20827, 20830, 20832, 20833, 20847, 20848, 20849, 20850, 20851, 20852, 20853, 20854, 20856, 20857, 20858, 20859, 20860, 20861, 20862, 20889, 20891, 20892, 20894, 20895, 20896, 20897, 20902, 20906,</p>			<p>Gaithersburg @ Family Services complex 610 E. Diamond Ave., Suite 100 Gaithersburg, MD 20877 301-840-4080 Monday-Thursday: 9am-12pm Friday: 9am-11:30am</p> <p>Wheaton @ Catholic Charities' Montgomery Family Center 12247 Georgia Ave. Silver Spring, MD 20902 301-942-1790 Monday-Friday: 9am-5pm</p>
<p>• Silver Spring Regional Office</p> <p>Phone: 240-777-3075</p> <p>Fax: 240-777-3154</p>	<p>8818 Georgia Ave. Silver Spring, MD 20910</p>	<p>20707, 20777, 20783, 20866, 20868, 20901, 20903, 20904, 20905, 20907, 20908, 20910, 20911, 20912, 20914, 20915, 20916, 20918, 20993</p>			<p>Long Branch @ TESS Center 8703 Flower Ave. Silver Spring, MD 20901 240-773-8260 Mon, Tues, Wed, Fri: 9am-11am and 1pm-3pm (by appt. only) Thurs: 9am-11am</p>

AGENCIES THAT DO NOT REQUIRE REFERRALS (cont.)

Primary Intake Agencies

Organization/ Phone/ Web	Address	Service Area Covered	Hours	Foreign Languages	Notes:
<p>Housing Opportunities Commission (HOC) Housing Stabilization Program</p> <p>Web: hocmc.org/extra/46-housing-stabilization-program-emergency-services</p> <p>PRIMARY POINT OF ENTRY FOR HOC RESIDENTS.</p> <p>• HOC Silver Spring Customer Service Center</p> <p>Phone: 240-627-9694</p>	8241 Georgia Avenue 3 rd Floor Silver Spring, MD 20910	20812, 20813, 20814, 20815, 20816, 20817, 20818, 20824, 20827, 20830, 20832, 20833, 20848, 20849, 20850, 20851, 20852, 20853, 20854, 20856, 20857, 20858, 20859, 20860, 20861, 20862, 20889, 20895, 20896, 20902, 20906	M – F Appt. 9–12	Interpreter Services are available for every language at all HOC programs.	<p>Processes applications on behalf of the Department of Health and Human Services for emergency financial assistance for eligible HOC households, including Public Housing, Housing Choice Voucher, Tax Credit and State Rental Partnership households. Assistance eligibility is based upon DHHS Emergency Services criteria.</p> <p>Assistance may be for past due rent, utility disconnections, and emergency moving or storage costs, including security deposits when the move is an emergency or involuntary.</p>
<p>• HOC at Silver Spring DHHS</p> <p>Phone: 240-777-3075</p>	8818 Georgia Avenue Silver Spring, MD 20910	20873, 20866, 20868, 20901, 20903, 20904, 20905, 20907, 20910, 20911, 20912, 20914, 20915, 20916, 20918	M – F Appt. 9–12 Walk in 2–3		<p><u>Applicant must provide a copy of the written court summons, notice of eviction or utility disconnection, or a letter from landlord.</u></p>
<p>• HOC Gaithersburg Customer Service Center</p> <p>Phone: 240-627-9614 240-627-9792</p>	16105 Columbus Avenue, Derwood, MD 20855	20777, 20837, 20838, 20839, 20841, 20842, 20855, 20871, 20872, 20874, 20875, 20876, 20877, 20878, 20879, 20880, 20882, 20884, 20885, 20886, 21711	M – F Appt. only 9–1	Spanish	

AGENCIES THAT DO NOT REQUIRE REFERRALS (cont.)

Primary Intake Agencies

Organization/ Phone/ Web	Address	Service Area Covered	Hours	Foreign Languages	Notes:
<p>MCDHHS Office of Home Energy Programs</p> <p>Phone: 240-777-4450</p> <p>Fax: 240-777-4099</p> <p>Web: montgomerycountymd.gov/ohep</p>	<p>1301 Piccard Dr. Fourth Floor Rockville, MD 20850</p>	<p>Countywide</p>	<p>M – F 8:30–5</p>	<p>Interpreter Services are available for every language at all HOC programs.</p>	<p>NOTE: Clients who apply for emergency assistance to avoid utility disconnect should be encouraged to also apply for MEAP and EUSP if they meet the income and household size criteria.</p> <p>Apply for all programs by mail, fax OR</p> <p>Online at https://mydhrbenefits.dhr.state.md.us/</p> <p>Email at ohep@montgomerycountymd.gov</p> <p>Check application status online: www.myohepstatus.org</p>
<p>• Electrical Arrearage Program</p>					<p>Provides funds to eligible Montgomery County residents with delinquent electric utility bills. Electric bill must be in applicant's name.</p> <p>Limited to once every 7 years; maximum benefit amount of \$2,000.</p>
<p>• Electric Universal Service Program (EUSP)</p>					<p>Provides funds for electric bills to low income households (175% FPL, subject to change). Montgomery County residents only. Does not require disconnect notice or proof of delinquent utility bills. Electric bill must be in applicant's name.</p> <p>Limited to once per 12 month period; benefit amount limited based upon income and other factors.</p>
<p>• Maryland Energy Assistance Program (MEAP)</p>					<p>Provides funds for heating bills during winter months to low income households (175% FPL, subject to change). Montgomery County residents only. Does not require disconnect notice or proof of delinquent utility bills.</p> <p>Limited to once per heating season; benefit amount limited based upon income and other factors.</p>
<p>• Gas Arrearage Program</p>					<p>Provides funds to eligible Montgomery County residents with delinquent gas utility bills. Washington Gas bill must be in the applicant's name.</p> <p>Limited to once every 7 years; maximum benefit amount of \$2,000.</p>

AGENCIES THAT DO NOT REQUIRE REFERRALS (cont.)

Organization/ Phone/ Web	Address	Service Area Covered	Hours	Foreign Languages	Notes:
Bethesda Cares Phone: 301-907-9244 Fax: 301-652-1781 Web: BethesdaCares.org	7728 Woodmont Ave. Bethesda, MD 20814	Note: No referral required for Bethesda ZIP codes 20812, 20814, 20815, 20816, 20817, 20818 All other ZIP codes require referral (see Bethesda Cares listing under section titled <i>Agencies Who Require Referral</i>).	M – F 9–12:30 2–5	Spanish	Provides funds <u>with written notice of eviction, foreclosure or utility disconnect</u> . Limited to once per 12-month period. Apply by phone. Referral from any public or private service provider organization required; EXCEPT any request inside of the Bethesda Cares ZIP codes requires NO referral. Meals seven days a week, clothing program. Social Worker available for counseling and referrals. Drop-in center.
Bethesda Help Phone: 301-365-2022 Email: info@bethesdahelp.org Web: BethesdaHelp.org	P.O. Box 34094 Bethesda, MD 20827	20812, 20814, 20815, 20816, 20817, 20818, 20852 (partial), 20854 (partial), 20895, 20896, 20902 (partial), 20906 (partial), and 20910 (partial) See website for details.	M-F: 9–4	Spanish French Hindi German	Provides funds as supplement to other funding sources. Client MUST go to MCHHS first.. Food delivered up to 3 times per month. Provides funds for doctor prescribed prescriptions. Call Help line for financial assistance or food.
Catholic Charities Phone: 301-942-1790 Fax: 301-949-1371 Web: catholiccharitiesdc.org/ CatholicCharitiesCenter	12247 Georgia Ave. Silver Spring, MD 20902	Countywide	M-F: 9–5 (no clients after 4 without appt.)	Spanish	Provides funds for rent, mortgage, utilities and other emergency needs. Requirements are dependent on funding source. Does not require written notice of eviction, foreclosure or utility disconnect. Limited to once per 12 month period; lifetime limit of 3 grants.
City of Gaithersburg Community Services Phone: 301-258-6395 (ex 0 for Spanish speaking line) Email: communityservices@gaitersburgmd.gov Web: gaitersburgmd.gov/services/community-services	1 Wells Avenue Gaithersburg, MD 20877 (Entrance in the back)	Gaithersburg corporate city limits only 20877 (part), 20878 (part), 20879 (part) Address lookup site: https://maps.gaitersburgmd.gov/addressSearch	M-F 9–5	Spanish	Provides rental and utility assistance. Rental assistance requires a 10 Day Notice of Intent, court notice or eviction notice Utility assistance requires a disconnection notice Financial Empowerment Center provides City of Gaithersburg residents free one on one financial counseling to help you move toward financial stability 240-454-5199
Damascus HELP Phone: 301-253-4100 Web: damascushelp.org	P.O. Box 126 Damascus, MD 20872	20841 (partial), 20871(partial), 20872, 20876 (partial), 20882 (partial) See website for details.	M-Sa: 9–5	Spanish French Russian Farsi	Provides funds for utilities, rent, and medical needs. All financial requests are considered. Out of area requests must come from DHHS or other agencies. Apply by phone (301-253-4100).

AGENCIES THAT DO NOT REQUIRE REFERRALS (cont.)

Organization/ Phone/ Web	Address	Service Area Covered	Hours	Foreign Languages	Notes:
<p>Faith Connections</p> <p>DISCONTINUED</p> <p>Web: Faith-Connections.org</p>					<p>The following programs will continue under other local organizations:</p> <p>School Supply Drive - Faith In Action, contact Tiffany Cupps, tiffany.cupps@gmail.com and jessica.hawkins99@gmail.com.</p> <p>Holiday Giving Program will be led by: Kathis Trevelli, holidaygiving.faithconnections@gmail.com.</p> <p>Calls for assistance - Damascus HELP phone line, 301-253-4100</p>
<p>Interfaith Works (IW) Connections Program</p> <p>Phone: (301)-424-3796 ext. 414</p> <p>Web: www.iworksmc.org/assistance</p> <p>Email: iwconnections@iworksmc.org</p>	<p>751 Twinbrook Parkway Rockville, MD 20851</p>	<p>Countywide</p>	<p>M-F: 8:30am-4:30</p>	<p>Spanish</p>	<p>Provides funds and counseling to people behind on rent, mortgage, or utility bills (Pepco or Washington Gas).</p> <p>Grant Limits: \$400 for rent/mortgage assistance and \$500 for utility assistance. Self-referrals accepted for requests under grant limits. A Community Partners Referral Form from an Emergency Assistance Coalition (EAC) agency and supporting documentation are required for assistance requests that exceed the grant limits.</p> <p>Service limits: A maximum of three times in a lifetime and no more than once in a 12-month period.</p> <p>Apply by phone.</p>
<p>Islamic American Zakat Foundation, Inc</p> <p>Phone: 301-907-0997</p> <p>Web: iazf.org</p>	<p>4641 Montgomery Ave. Lower Level, Suite 30 Bethesda, MD 20814</p> <p>Mailing address: 4323 Rosedale Ave. Bethesda, MD 20814</p>	<p>Countywide</p>	<p>Tu - Th: 10:30am-3:30</p> <p>Sat: 10:00 - 1:00</p>	<p>Arabic interpreters can be arranged</p>	<p>Provides funds for rent, mortgage, utilities and other emergency needs. Does not require written notice of eviction, foreclosure or utility disconnect.</p> <p>Limit of \$1,500 for first grant and \$5,000 lifetime, but not currently accepting grants from previous awardees. Repeat applications permitted only with documentation of progress on action plan made at the time of first grant.</p> <p>Download application from web site. Must be submitted by postal delivery to our mailing address or by hand to our physical address. No email or fax submissions accepted.</p>

AGENCIES THAT DO NOT REQUIRE REFERRALS (cont.)

Organization/ Phone/ Web	Address	Service Area Covered	Hours	Foreign Languages	Notes:
<p>Mid-County United Ministries (MUM)</p> <p>Phone: 301-929-8675</p> <p>Web: https://mumhelp.org/</p> <p>Email: midcountyunitedministries@gmail.com</p>	<p>11002 Veirs Mill Rd.Suite 710 Silver Spring, MD 20902</p>	<p>20783, 20853, 20853, 20895, 20896, 20901, 20902, 20906, 20910, 20912</p>	<p>Office Hrs Tu, W, Th: 9 – 4</p> <p>Food Pantry Wed - Thur 10-12 & 1-3</p>	<p>Spanish</p>	<p>All services provided are by appointment only and by zip codes. Please call the office to schedule an appointment.</p> <p>Provides funds with written notice of emergency (court summons, court judgment, eviction notice, foreclosure, or utility disconnection) or doctor prescribed prescriptions.</p> <p>Financial assistance limited to once per 12-month period.</p> <p>Food Assistance for Residents in the MUM service area.</p>
<p>Ministries United Silver Spring/Takoma Park (MUSST)</p> <p>DISCONTINUED</p>					
<p>Mother Seton Catholic Church Society of St. Vincent de Paul</p> <p>Phone: 301-944-0451</p> <p>Fax: 301-428-4951</p> <p>Web: mothersetonparish.org/ministries/social-concerns/</p>	<p>19951 Father Hurley Blvd Germantown, MD 20874</p>	<p>Germantown – 20874</p>	<p>24 hour answering machine Office Hours 9-5</p>	<p>Spanish interpreter can be arranged with notice</p>	<p>Provides funds for rent/mortgage payment, utility bill, doctor prescribed prescriptions and other needs on a case-by-case basis.</p> <p>REQUIRED: Home Visit (HV) by 2 of our volunteers.</p> <p>Referral accepted from other providers if HV is agreed to by client and location is within ZIP code service area.</p> <p>Please FAX client intake or referral form, if applicable.</p>

AGENCIES THAT DO NOT REQUIRE REFERRALS (cont.)

Organization/ Phone/ Web	Address	Service Area Covered	Hours	Foreign Languages	Notes:
Olney HELP Phone: 301-774-4334 Email: help@olneyhelp.org Web: OlneyHelp.org	P.O. Box 430 Olney MD 20830	20832,20833,20855, (partial), 20860, 20862, and 20882, (partial)	24 Hour answering machine		provides funds for utilities, rent, and doctor prescribed prescriptions. Apply at 301-774-4334 or help@olneyhelp.org
Rockville HELP Phone: 301-564-0800 Web: RockvilleHelp.org Email: rockvillemdhelp @gmail.com	P.O. Box 1624 Rockville, MD 20849	City of Rockville 20850 (partial), 20851, 20852 (partial), 20853 (partial), 20854 (partial), and 20855 (partial) See website for details.	24 hour answering machine	Spanish	Provides funds for rent and mortgage payments, utilities, prescriptions, and special needs. Limited to once every 12-month period. Food delivered 3 times in a 6-month period. Referrals provided to other service providers as necessary. We currently require referrals due to low funds. Apply by phone.
St. Patrick's Social Concerns St. Brigid of Ireland Ministry Phone: 301-804-2820 Web: stpatricksm.org/	4101 Norbeck Road Rockville, MD 20853 Email: monica.ludwig@st patrickadw.org	20853 (partial), 20906 (partial) in proximity to the church	By appointment only 9 - 4		Persons needing help must be in our parish boundaries. We provide limited financial assistance for rent and utilities.
St. Paul Catholic Church Society of St. Vincent de Paul – St. Paul Conference Phone: 301- 744-0384 Fax: 301-391-6755 Web: StPaulDamascus.org	9240 Damascus Road Damascus, MD 20872	Damascus Area 20872, 20882 (partial)	By appt. only 24 hour answering machine	Spanish interpreter can be arranged with notice.	Provides funds for rent/ mortgage payments, utilities, doctor prescribed prescriptions, food, and other needs on a case-by-case basis. REQUIRED: Home visit (HV) by 2 of our volunteers. Referral accepted from other providers if HV is agreed to by client and location is within ZIP code service area. Please FAX client intake or referral form if applicable. Limited to once per 12-month period.
St. Raphael Catholic Church Society of St. Vincent de Paul Phone: 240-447-7027 Fax: 301-762-1528 Web: www.straphaels.org	1513 Dunster Road Rockville, MD 20854	20850, 20851, 20852, 20854	24 hour phone access. A return call will be made within 3 business days.	Spanish interpreter can be arranged with notice	Provides funds for rent/mortgage payment, utility bill, doctor prescribed prescriptions and other needs on a case-by-case basis. REQUIRED: Home Visit (HV) by 2 of our volunteers. Referral accepted from other providers if HV is agreed to by client and client residence is within ZIP code service area. Please FAX client intake or referral form if applicable.

AGENCIES THAT DO NOT REQUIRE REFERRALS (cont.)

Organization/ Phone/ Web	Address	Service Area Covered	Hours	Foreign Languages	Notes:
<p>The Salvation Army Washington Suburban Sanitary Commission (WSSC) Emergency Assistance Program</p> <p>Phone: 301-515-5354</p> <p>Fax: 301-328-8481</p> <p>Web: salvationarmynca.org</p>	20021 Aircraft Dr. Germantown, MD 20874	All of Montgomery County	<p>M-F: 9-4:30</p> <p>By appt. only 9:30-11:30</p>		<p>Provides funds to low-income Montgomery County residents with WSSC shut off notice or water warning in the name of the person applying for the funds.</p> <p>\$500 limit based on guidelines set by WSSC and The Salvation Army.</p> <p>Limited to once per 12-month period.</p> <p>See additional Salvation Army programs under <i>Agencies That Require Referrals</i>.</p>
<p>Upper Montgomery Assistance Network Inc. (UMAN)</p> <p>Phone: 301-926-4422</p> <p>Web: uman-mc.org</p>	<p>UMAN does not meet with customers in person.</p> <p>Email: gina_mastro@uman-mc.org</p>	<p>Germantown, Gaithersburg, Montgomery Village, Derwood</p> <p>20855, 20874, 20876, 20877, 20878, 20879, 20880, 20882, 20886</p>	M-Th: 10-2		<p>Provides funds for Rent/mortgage or essential utility service <u>with written notice of eviction, default, foreclosure, utility disconnection.</u></p> <p>Apply by phone. We are unable to accept in person applications.</p> <p>Limited to once per 12-month period.</p> <p>Referrals must come from Emergency Services or our City of Gaithersburg partners.</p>
<p>Western Upper Montgomery County HELP Inc. (WUMCO)</p> <p>Phone: 301-972-8481</p> <p>Fax: 888-938-3347</p> <p>Web: wumcohelp.org</p>	<p>17821 Elgin Rd., Poolesville, MD 20837</p> <p>Mailing address: PO Box 247 Poolesville, MD 20837</p> <p>Email: info@wumcohelp.org</p>	<p>Barnesville, Beallsville, Boyd's, Dickerson, Poolesville</p> <p>20837, 20838, 20839, 20841, 20842</p>	<p>M-F: 9-12</p> <p>(24 hour answering machine)</p>	Spanish	<p>Provides funds for rent, mortgage payments, medical expenses, utilities, car repairs, transportation, doctor prescribed prescriptions, food, and child care expenses. Grant amounts based upon the situation and the need.</p> <p>Medical clinic twice a month, dental clinic once a month, and ESOL classes offered. Call for dates. Apply by phone.</p> <p>Referral preferred from MCDHHS, congregation or service provider organizations.</p>

AGENCIES THAT REQUIRE WRITTEN REFERRALS:

See referral requirements below.

Organization/ Phone/ Web	Address	Service Area Covered	Hours	Foreign Languages	Notes: (Referral requirements are noted in bold)
<p>Bethesda Cares</p> <p>Phone: 301-907-9244</p> <p>Fax: 301-652-1781</p> <p>Web: BethesdaCares.org</p>	<p>7728 Woodmont Ave. Bethesda, MD 20814</p>	<p>Countywide</p> <p>Note: Referral required for any Montgomery County ZIP code outside of Bethesda (See Bethesda Cares listing in section above)</p>	<p>M – F 9–12:30 2–5</p>	<p>Spanish</p>	<p>Provides funds with written notice of eviction, foreclosure or utility disconnect.</p> <p>Limited to once per 12-month period.</p> <p>Apply by phone.</p> <p>Written referral from any public or private service provider organization required; EXCEPT any request inside of the Bethesda Cares ZIP codes requires NO referral.</p> <p>Meals seven days a week, clothing program. Social Worker available for counseling and referrals. Drop-in center.</p>
<p>City of Rockville Department of Housing and Community Development (COR)</p> <p>Phone: 240.314.8300</p> <p>Fax: 240-314-8309</p> <p>Web: rockvillemd.gov/377/Financial-Assistance</p>	<p>111 Maryland Avenue First Floor Rockville, MD 20850</p> <p>Email: tsking@rockvillemd.gov</p>	<p>Rockville corporate city limits only.</p> <p>Use this map to find service area: 20850 (part), 20851 (part), 20852 (part)</p>	<p>M-F 8:30–5</p>	<p>Spanish & Italian. Hindi and Punjabi can be arranged with notice.</p>	<p>Provides emergency housing stability assistance to eligible City of Rockville residents facing defined crises in: eviction, utility disconnect, prescription medications, security deposits, moving/storage, and other emergency needs. Applicant must provide written court summons, notice of eviction, or utility disconnection.</p> <p>Must be resident of incorporated City of Rockville.</p> <p>Walk-ins allowed, but appointment preferred.</p> <p>Residents deemed eligible for MCDHHS funds must first apply to MCDHHS.</p>
<p>Community Reach of Montgomery County (Formerly Community Ministries of Rockville, CMR)</p> <p>REAP – Community Reach of MoCo* (Rockville Emergency Assistance Program)</p> <p>Phone: 301-917-6811</p> <p>Fax: 301-917-6809</p> <p>Web: cmrocks.org/reap</p>	<p>9420 Key West Ave., Suite 400 Rockville, MD 20850</p>	<p>Serves greater Rockville area (within and outside of city limits)</p> <p>20850, 20851, 20852, 20853, 20854, 20855</p>	<p>M-F: 10–2</p>	<p>Interpreter available for Spanish speakers</p>	<p>Provides funds with written notice of eviction, foreclosure or utility disconnect. Also assists with doctor prescribed prescriptions (must bring prescription).</p> <p>Limited to one grant per year, \$2,000 maximum per year, based on funding availability.</p> <p>Walk in are welcome, but appointment preferred. Monday thur Friday 9am-5pm.</p> <p>Written referral from any public or private service provider organization required</p> <p>*NOTE: "REAP-Community Reach of Montgomery County" is a different source of funding than "REAP-City of Rockville." Residents who live within the corporate limits of Rockville should go the City of Rockville's Community Services Division after DHHS (see City of Rockville listing above).</p>

AGENCIES THAT REQUIRE WRITTEN REFERRALS: See referral requirements below.

Organization/ Phone/ Web	Address	Service Area Covered	Hours	Foreign Languages	Notes: (Referral requirements are noted in bold)
<p>Eastern Montgomery Emergency Assistance Network (EMEAN)</p> <p>Email: emeanssmd@gmail.com</p> <p>Phone and Fax: 301-879-2688</p> <p>Web: emean.org</p>	<p>14015 New Hampshire Ave. Silver Spring, MD 20904</p> <p>Mailing address: P.O. Box 10474 Silver Spring, MD 20914</p>	<p>Eastern County</p> <p>20866, 20868, 20903, 20904, 20905</p>	<p>M-F (hours vary)</p> <p>24 hour answering machine</p>	<p>Spanish</p>	<p>Provides funds <u>with written notice of eviction, foreclosure or utility disconnect or to purchase doctor prescribed medications.</u></p> <p>Limited to once per 12-month period.</p> <p>Apply by phone or online. No walk ins</p> <p>Written referral from a public or private service provider required for housing or utility assistance.</p>
<p>Our Lady of Mercy Catholic Church</p> <p>Phone: 301-365-1415 x150</p> <p>Web: socialconcernsolom.org</p>	<p>9200 Kentsdale Drive Potomac, MD 20854</p>	<p>20850, 20851, 20852, 20854 20878, 20876</p>	<p>M-F: 10-4</p>	<p>Spanish</p>	<p>Provides funds for rent, mortgage payments, utilities and other emergencies.</p> <p>Limited to once per 12-month period.</p> <p>Apply by phone.</p> <p>Written referral required from any public or private service provider organization.</p>
<p>The Salvation Army</p> <p>Phone: 301-515-5354</p> <p>Fax: 301-515-7253</p> <p>Web: salvationarmynca.org</p>	<p>20021 Aircraft Dr. Germantown, MD 20874</p>	<p>All of Montgomery County</p>	<p>By appt. only M-F: 9-4</p>	<p>Interpreter available for Spanish speakers</p>	<p><i>See additional Salvation Army programs under Agencies That Do Not Require Referrals.</i></p>
<p>• Federal Emergency Management Agency (FEMA) Grant</p>					<p>Provides funds for emergency needs.</p> <p>Seen by appt. only.</p> <p>Limited to once per 12-month period.</p> <p>Written referral from MCDHHS required.</p>
<p>• Washington Area Fuel Fund (WAFF)</p>					<p>Provides funds to low-income Montgomery County residents <u>with disconnect notice</u> for main source of heat (January-April).</p> <p>\$500 limit, once per 12-month period. Based on income guidelines that are set by Washington Gas and Salvation Army. Must have exhausted all state and county resources.</p> <p>Written referral from MCDHHS required.</p>

EMERGENCY FINANCIAL ASSISTANCE FOR RENT, MORTGAGE & UTILITIES

AGENCIES BY ZIP CODE

**Any Montgomery County ZIP code not listed in this table is covered
by the countywide agencies.**

ZIP CODE	NO REFERRAL REQUIRED		WRITTEN REFERRAL REQUIRED	
	No formal notice of delinquency required	Requires written notice of eviction, foreclosure, or utility disconnect	No formal notice of delinquency required	Requires written notice of eviction, foreclosure, or utility disconnect
Countywide (All ZIP Codes)	HHS (Home Energy), Catholic Charities, Interfaith Works, Islamic American Zakat Foundation	HHS (Emergency Services), HOC, Salvation Army (WSSC Program)		Bethesda Cares (referral required except for 20812 & 20814-20818), Salvation Army (FEMA & WAFF)
20783		MUM		
20812		Bethesda Cares,		
20814		Bethesda Cares,		
20815		Bethesda Cares,		
20816		Bethesda Cares,		
20817		Bethesda Cares,		
20818		Bethesda Cares,		
20832	Olney HELP			
20833	Olney HELP			
20837	WUMCO			
20838	WUMCO			
20839	WUMCO			
20841	Damascus HELP (part), WUMCO			
20842	WUMCO			
20850	Rockville HELP (part), St. Raphael		Our Lady of Mercy	COR (part), Community Reach
20851	Rockville HELP		Our Lady of Mercy	COR (part), Community Reach
20852	Rockville HELP (part)		Our Lady of Mercy	COR (part), Community Reach
20853	Rockville HELP (part), St Patrick (part)	MUM		Community Reach
20854	Rockville HELP (part), St. Raphael		Our Lady of Mercy	COR (part), Community Reach
20855	Olney HELP (part), Rockville HELP (part)	UMAN		Community Reach
20860	Olney HELP			
20861	Olney HELP			
20862	Olney HELP			
20866				EMEAN
20868				EMEAN

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20871	Damascus HELP, Faith Connections			
20872	Damascus HELP, Faith Connections, St. Paul			
20874	Mother Seton	UMAN		
20876	Damascus HELP (part),	UMAN		
20877		UMAN		
20878		UMAN		
20879		UMAN		
20880		UMAN		
20882	Damascus HELP (part), Faith Connections, Olney HELP (part), St. Paul (part)	UMAN		
20886		UMAN		
20895		MUM		
20896		MUM		
20901		MUM		
20902		MUM		
20903				EMEAN
20904				EMEAN
20905				EMEAN
20906	St Patrick (part)	MUM		
20910		MUM		
20912		MUM		
21771	Faith Connections			

Contact Us:

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