



Annapolis Road Transmission Water Main Replacement Phase II Outreach Event

Project ID: [#BL5273FII](#)

Montré Dupree, Project Outreach Specialist
Abiodun Ola, Project Manager
Calvin Johnson, Contract Manager

November 21, 2024

Agenda

- Team Introductions
- WSSC Water Overview
- Project Overview
- Project Map
- Estimated Construction Schedule
- What to Expect During Construction
- Important Contacts/Customer Assistance
- Questions & Answers

Project **Contacts**

Calvin Johnson

Contracts Manager

(301) 206-4243

Calvin.Johnson@wsscwater.com.

David Wilkins

Customer Advocate

(301) 648-6953

David.Wilkins@wsscwater.com

Emergency Call Center

Emergency call center - Open 24/7

301-206-4002

emergencycallcenter@wsscwater.com



Scan or visit
wsscwater.com/projectmeetings
for more information on
Community Project Meetings

Project Objectives

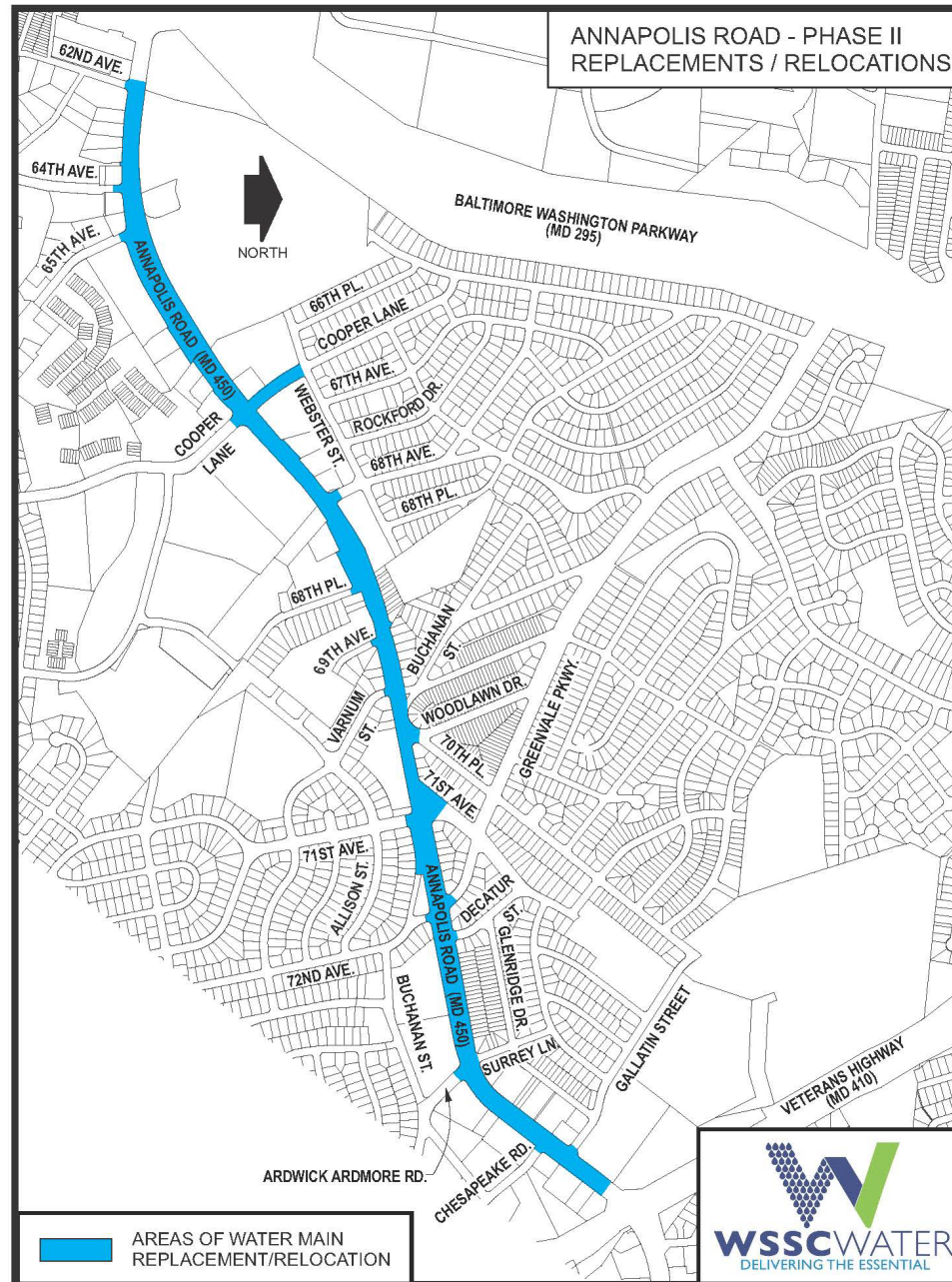
- The water mains have a history of several breaks and leaks resulting in service disruptions to the community
- The projects include replacement and rehabilitation of aging water and sewer infrastructure that are nearing the end of their life cycle
- The water main replacement is a part of the WSSC Water's Reconstruction Program with a goal of replacing and rehabilitating approximately 30 miles of water mains in FY 25
- The projects also contribute to our commitment to strategically replace and rehabilitate the aging water and sewer infrastructure throughout our service area
- WSSC Water's goal is to maintain safe and reliable water services to our customers

Project Map



Directly Impacted Streets

- 64th Avenue
- 62nd Avenue / Access
- 65th Avenue
- 68th Avenue
- 68th Place
- 69th Avenue
- 71st Avenue
- 72nd Avenue
- Annapolis Road (Md 450)
- Annapolis Service Road
- Ardwick Ardmore Road
- Chesapeake Road
- Cooper Lane
- Decatur Street
- Gallatin Street
- Greenvale Parkway
- Surrey Lane
- Varnum Street
- Woodlawn Drive
- Buchanan Street



Fire Hydrant Installation

- WSSC Water is responsible for providing **water for fire protection** to Montgomery and Prince George's counties
- To safeguard public safety, we proactively replace and maintain our fire hydrants to monitor water pressure and flow rate, as well as inspect internal working parts to **ensure the highest level of protection**
- Per the Fire Safety Code, the maximum spacing between fire hydrants is **250-600 feet**, depending on the building structure
- WSSC Water fire hydrants are made of cast iron materials and **can last more than 50 years**

WSSC Water fire hydrants have dark green top and gray body.



Estimated Construction Schedule



Fall 2026

Anticipated Construction
Start



Summer 2028

Estimated Construction
Completion

Construction schedule is estimated and weather dependent

What to Expect During Construction

- Anticipated Work schedule: 9:00 a.m. to 3:30 p.m. and 9:00 p.m. to 5:00 a.m., Monday-Friday
 - Conditions at some locations may require different work hours
 - Residents will be notified at least two days prior to all construction activities
- Construction activities may include:
 - Marking locations of utilities
 - Field inspections
 - Rehabilitation of water mains and house connections
 - Pavement restoration where digging is necessary
- WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods



What to Expect During Construction (cont.)

- Open-cut construction method, which involves cutting and excavating a section of the pavement
- This construction method does create noise and dust



Temporary Water Service Installation

- Above-ground (bypass) pipes may be installed to maintain water service to your home
 - Bypass pipes are not used in cold weather months
- These pipes will be placed along the roadway edge and provide the same quality of water to your home.



Traffic Impacts

- Certain construction activities may require temporary changes to traffic patterns
 - Traffic will be managed to minimize community disruptions
- Access will be maintained to homes during construction
 - Access into homes is **NOT** required
 - Access onto private property is generally **NOT** required
- Parking restrictions
 - WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any required parking restrictions
 - Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner
- Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion



Signage and Restoration

- Construction signs with contact information will be placed throughout project area
- Projects completed during winter months are permanently paved and restored to their original state or better the following spring



Project Summary



- Existing distribution system water mains are near the end of their useful lives
- WSSC Water is replacing the distribution system water mains and water house connections up to the property line
- WSSC Water will minimize service disruptions during construction
- WSSC Water will coordinate work activities with property owners in the project area
- WSSC Water will restore all areas impacted by construction activities at the end of the project
- WSSC Water's goal is to provide a reliable water system to customers



Contact Us: (301) 206-4001
customerservice@wsscwater.com



CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

Report Water/Sewer Emergency

Helping Our Neighbors: Water Bill Assistance



Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**



CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual plumbing inspections** for water leaks and **much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance



Questions?

