



Progress Updates

Allentown Road & Old Branch Avenue

Montré Dupree, Project Outreach Manager
Nadir Al-Salam, Pipeline Construction Division Manager

September 12, 2024

Agenda

- Welcome and Introductions
- WSSC Water Overview
- Updates and Maps
- Road Work Improvements
- Pedestrian Safety
- Coordination Efforts
- Important Contacts
- Customer Assistance
- Questions & Answers

WSSC WATER AT A GLANCE



★ **106 years** of no drinking water quality violations, ever.
★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



8th

Largest combined water and wastewater utility in the United States by population served



1.9M

Residents served



162 MGD

Water provided each day



1000 Sq. Miles

Size of WSSC Water's Service Area



1,700+

Members of Team H₂O deliver on our mission



\$114.9B

WSSC Water supports the economic output of Prince George's and Montgomery counties



\$1.8B

FY2025 Operating & Capital Budget



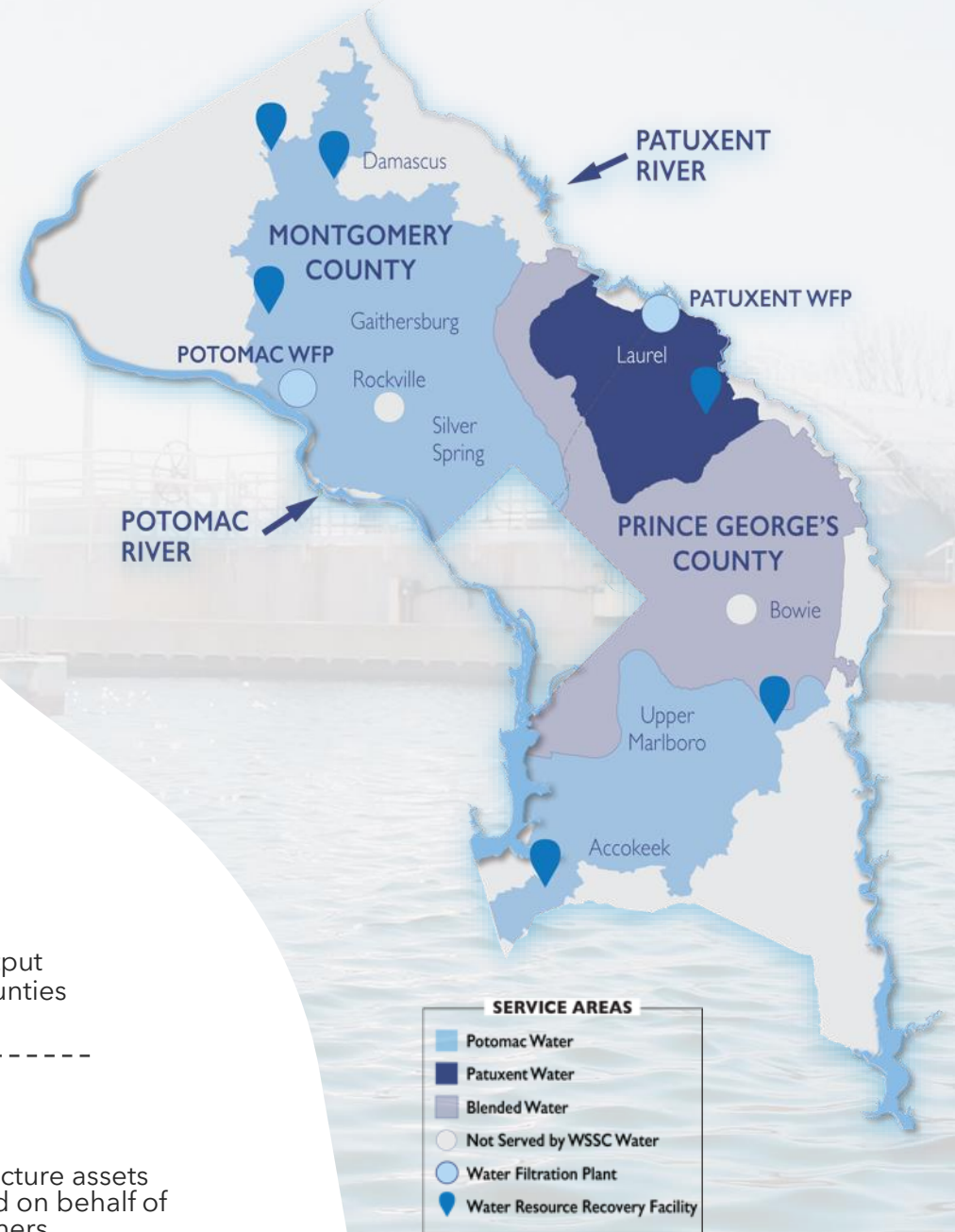
\$5.9B

6-Year Capital Improvements Program



\$9B

In infrastructure assets maintained on behalf of our customers



Allentown Road Project: 90% Complete, On Schedule

- Began: March 2022
- Estimated Completion: Late Fall 2024
- Replacing 3.57 miles of water mains ranging from 4-inch to 42-inch diameter
- Enhance system resilience and redundancy
- Final paving and striping: Spring 2025, weather permitting



Allentown Road Final Paving



- Intersection of Allentown Road and Temple Hill Rd

ALLENTOWN ROAD WATER MAIN REPLACEMENTS / RELOCATIONS



WATER MAIN REPLACEMENT AREA



Project Map

Impacted Streets

- Allentown Road between Old Branch Avenue and Temple Hill Road

Old Branch Avenue Project: 85% Complete, On Schedule

- Began: March 2022
- Estimated Completion: Summer 2025
- Installing three miles of new 30-inch-diameter water transmission main
- Significantly increase flow from the Potomac Water Filtration Plant to southern Prince George's County.
- Final paving and striping: Summer 2025



WSSC Water contractor installing a temporary patch on Old Branch Avenue. 8.14.24.

Old Branch Avenue Final Paving



- Allentown Road to Aley Road

Upcoming Traffic Impacts & Road Closures



Location	Estimated Duration
8000 Old Branch Ave. block	5 weeks
7100 Old Branch Ave. block	2 weeks
Kirby Rd. exit ramp from Rt. 5	3 weeks
Between Aley Rd. and 6705 Old Branch Ave.	2 weeks

This schedule is estimated and weather dependent.

OLD BRANCH AVENUE TRANSMISSION WATER MAIN



Project Map

Impacted Streets

- Old Branch Avenue between Allentown Road and Woodyard Road/Piscataway Road

We Made Changes Thanks to Your Input

New paving procedures:

- Final paving and striping in phases, when possible.
- Replace temporary patches with permanent ASAP.
- Daily inspections of temporary patches and steel plates.
- Corrections made before contractor leaves job site.



Pedestrian Safety is Paramount

- Warn pedestrians when sidewalks are closed.
- Ensure all sidewalk patches are smooth and level.
- Enhance safety and visibility around above ground pipes.





Coordination & Communication

- Prince George's County DPW&T
- Underground work completed prior to final paving and restoration.
- Address customer concerns



THANK YOU!

We Appreciate Your
Community **Support**

Important **Contacts**

Derrick Jones

Acting Construction Manager

240-997-9215

Derrick.Jones@wsscwater.com

David Wilkins

Customer Advocate

301-648-6953

David.Wilkins@wsscwater.com

Claims Department

Monday – Friday, 8 a.m. to 5 p.m.

301-206-7095

claimsc@wsscwater.com



Scan or visit
wsscwater.com/claims
to download a
Property Damage Claim Form

Escanee o visite
wsscwater.com/claims
para descargar un
Formulario de Reclamo por
Daños a la Propiedad.



Contact Us: 301-206-4001
customerservice@wsscwater.com



CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

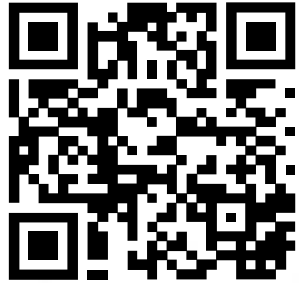
301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

Report Water/Sewer Emergency

Helping Our Neighbors: Water Bill Assistance



Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**



CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual plumbing inspections** for water leaks and **much more.**



WATER FUND

Sharing the Essential

Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan of **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance



Questions?

