

Water and Sewer Line Pipe Emergency Replacement Loan Program



Are you a residential customer and have a leaking or broken water or sewer service line? Do either of these pipes, which you own, need to be replaced? If so, WSSC Water is here to help with the Pipe Emergency Replacement (PipeER) Loan Program.

PipeER provides loans to finance the replacement of water and sewer service lines on residential properties. The program also covers diagnostic work, like camera inspections, to diagnose pipe issues. Qualified customers are eligible to receive a maximum loan amount of \$10,000. PipeER is administered by the WSSC Federal Credit Union (WSSC FCU) in partnership with WSSC Water.

Funds are available on a first-come, first-served basis, each fiscal year until the \$200,000 program fund is depleted. Any remaining funds on July 1 each year are donated to the Water Fund, which helps WSSC Water customers pay their water and sewer bills.



Program Criteria

To be eligible for the loan program, you must:

- Be a residential customer and owner of the property where the pipe-related work is taking place.
- Have received a WSSC Water 30-day water leak letter/ notification.
- Meet the WSSC FCU's minimum underwriting standards.
- Obtain two quotes from WSSC Water-registered licensed plumbers for a water service line replacement.
 - Find a list of registered licensed plumbers at wsscwater.com/findplumber.
- Sewer line diagnostics may be performed by a WSSC Water licensed plumber without receipt of a quote.

Once approved, the loan amount will be sent directly to a WSSC Water licensed plumber. Any additional cost over the loan amount must be paid by the customer.

For more information and to begin your application process, contact WSSC FCU at 240.459.8022 or visit wsscfcu.org/pipeER.

