



Woodmoor Sewer Rehabilitation Project

Project Numbers: CICRLLLR7179B21 & CICRLLLR7179C21

November 14, 2023

Agenda

- Introduction to Project Team
- Sewer Rehabilitation Program Overview
- Project Overview
- Project Map
- Sewer Rehabilitation Methods
- Estimated Construction Schedule
- What to Expect During Construction
- Questions & Answers

Project Team



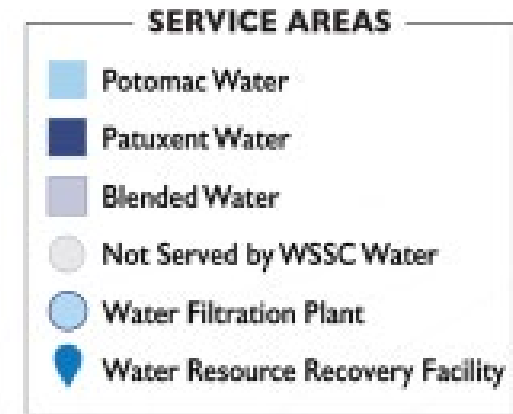
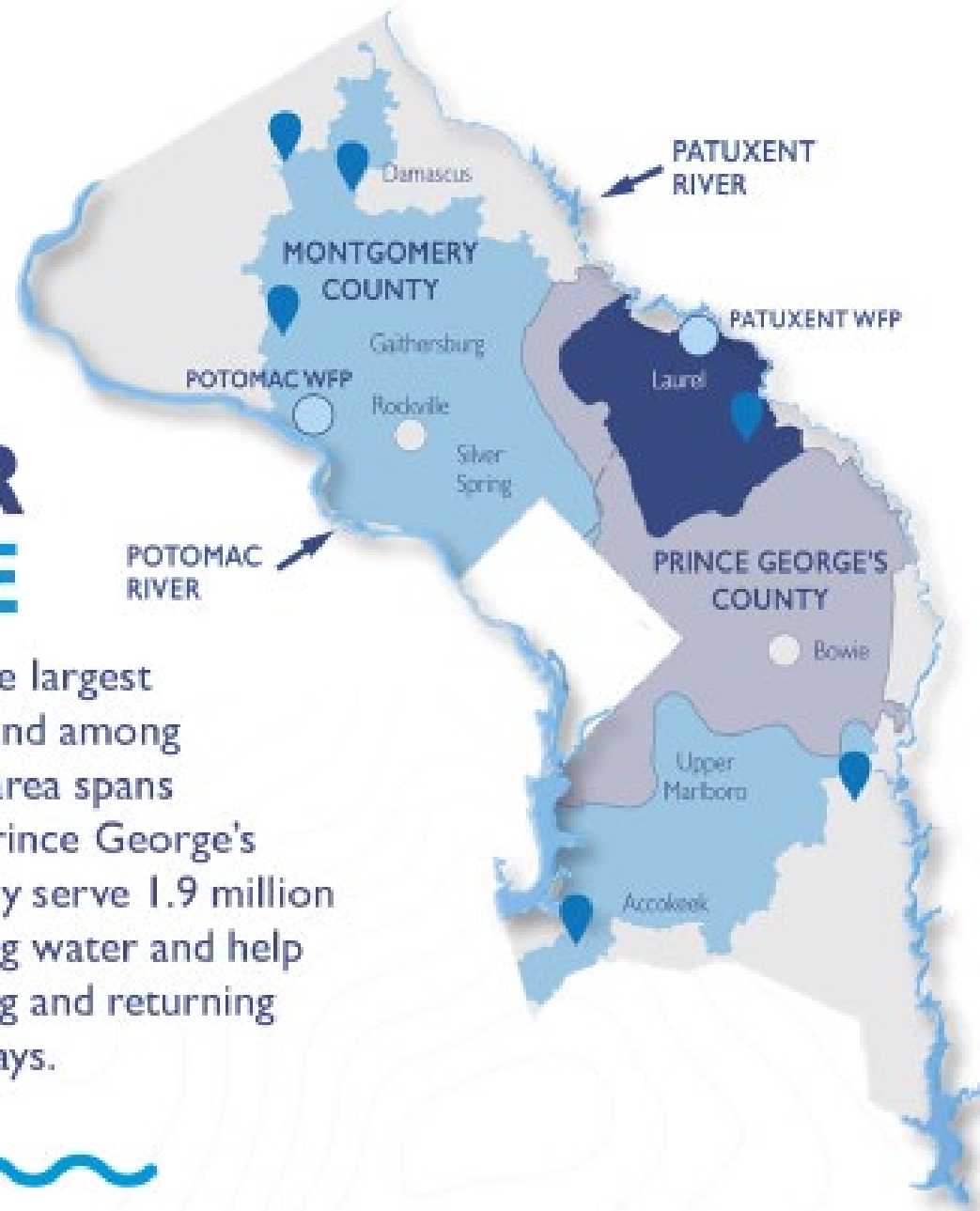
- Lawrence Cumberbatch, Design Project Manager
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- Timothy Brooks, Technical Contracts Supervisor (Construction)
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- Brandon Stewart, Customer Advocate
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- Wilson T. Ballard, Engineering Design Consultants
- Construction Contractor, TBD

105 years & counting
No drinking water quality violations... ever!



WSSC WATER AT A GLANCE

Established in 1918, WSSC Water is the largest water/wastewater utility in Maryland and among the largest in the nation. Our service area spans approximately 1,000 square miles in Prince George's and Montgomery counties. We proudly serve 1.9 million residents with safe and reliable drinking water and help protect the Chesapeake Bay by treating and returning clean water back to Maryland waterways.



WSSC WATER AT A GLANCE



162,000,000 GALLONS OF
WATER PER DAY
DELIVERED TO **1.9 MILLION** RESIDENTS

3 RESERVOIRS

2 WATER FILTRATION
PLANTS

60 WATER
TANKS

55 PUMPING
STATIONS

6 WATER RESOURCE
RECOVERY FACILITIES

1,630 EMPLOYEES

Our drinking water
system spans
5,800+ miles

Our wastewater
system spans
5,600+ miles

500,000 WATER QUALITY
TESTS PER YEAR

504,800 METERS IN
OUR SYSTEM

2.25 MILLION METER READS
PER YEAR

TEAM H₂O



\$5.3 MILLION

FINANCIAL ASSISTANCE TO 12,345 CUSTOMERS
SINCE THE PANDEMIC BEGAN.
(WSSC WATER, FEDERAL, AND STATE PROGRAMS)

17,343

RESIDENTS ENROLLED IN OUR CUSTOMER
ASSISTANCE PROGRAM IN FY 2022.
(\$1.8 MILLION BENEFIT TO ENROLLEES)

\$1.6 BILLION

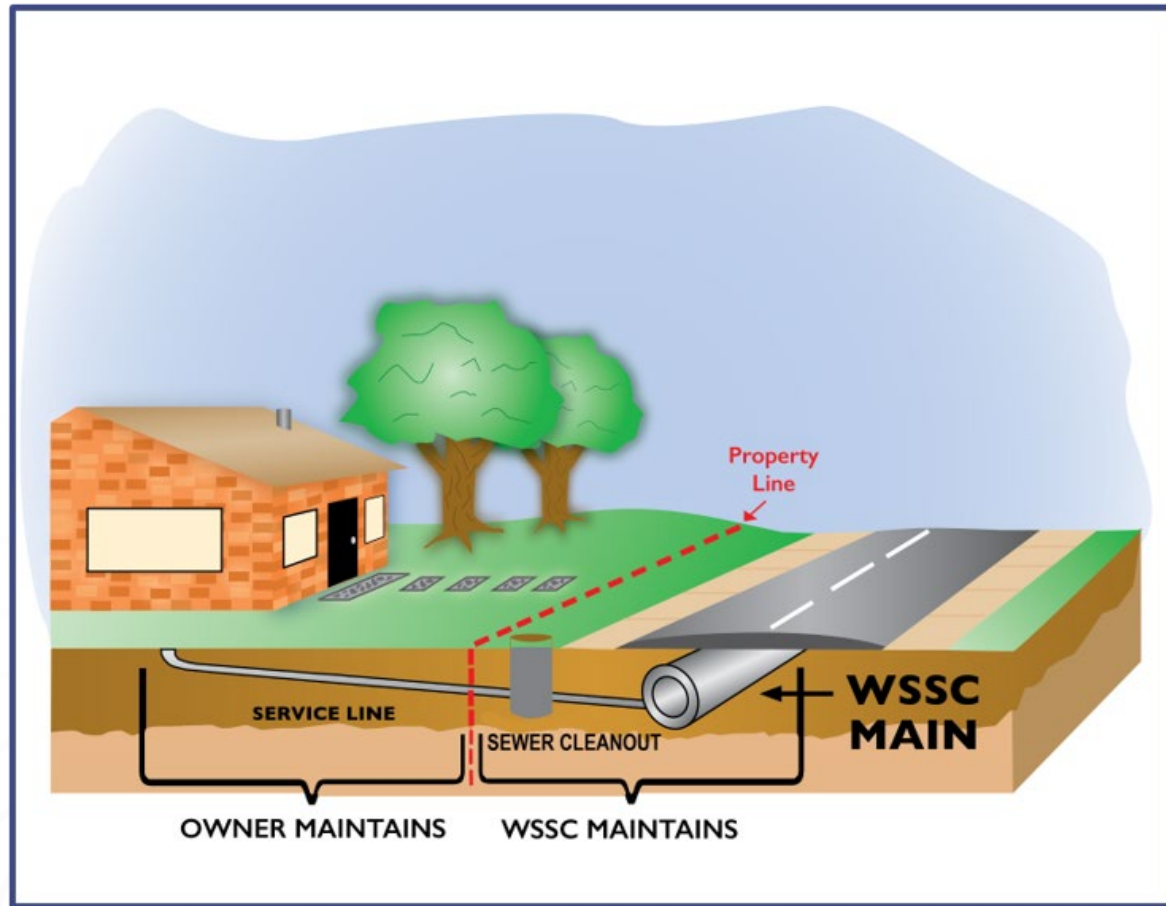
FY2024
PROPOSED BUDGET

Project Overview

- WSSC Water is strategically replacing and rehabilitating aging infrastructure throughout service area
- Project includes replacing approximately **3.48** miles of sewer mains and house connections to property line
- Approximately **61** manholes will be rehabilitated or replaced
- Sewer pipes and manholes rehabilitated using primary trenchless methods, however those in very poor condition will require excavation to repair and replace.
- Completed project will extend life of sewer pipes by at least 50 years.



Project Overview cont.



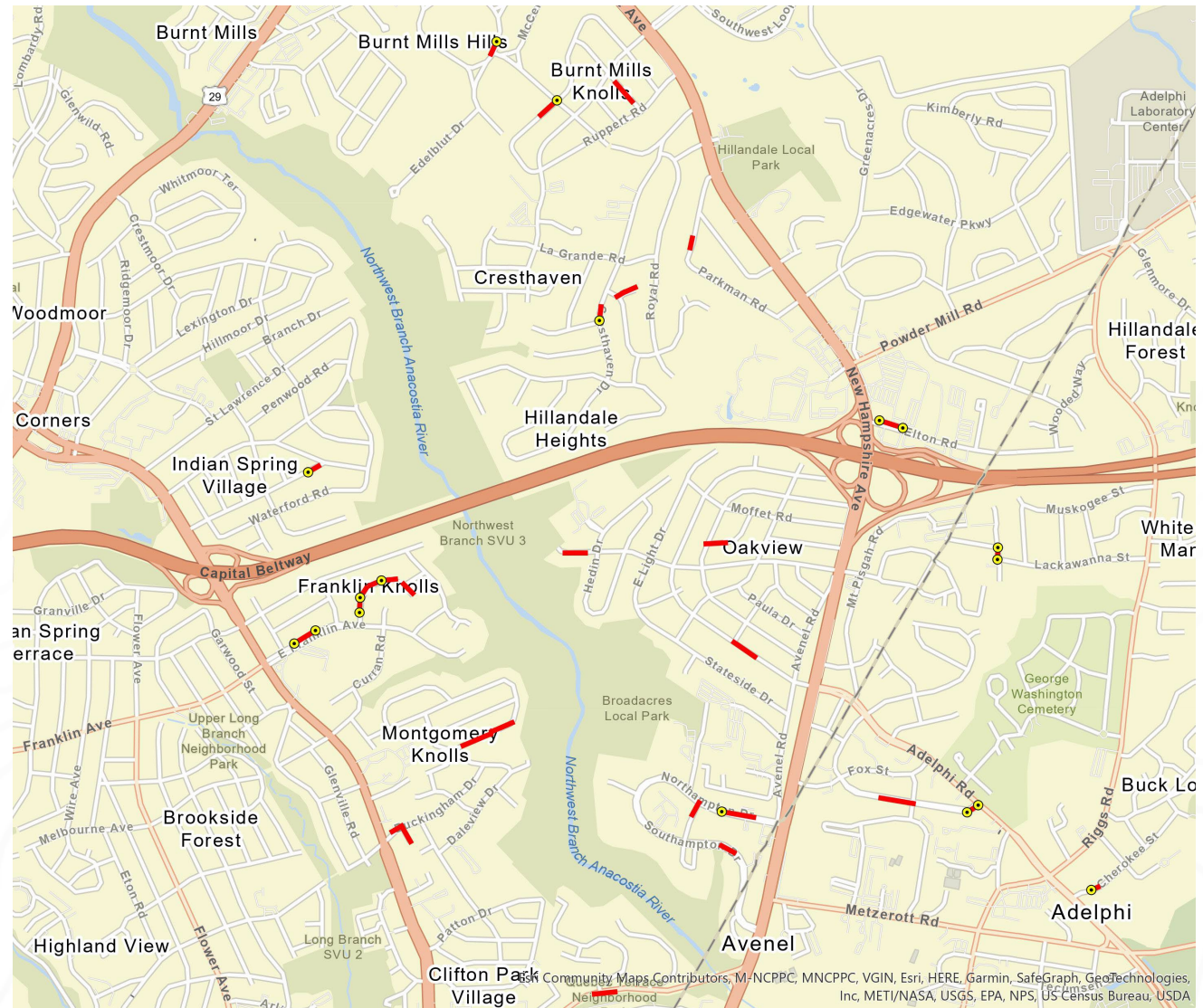
- New sewer mains will be installed and rehabbed within roadways.
- New house connections (sewer service lines) will be installed up-to the property line, as well as cleanouts
- Replacing existing pipes provides for correcting structural deficiencies in sewer mains that may result from soil settlement, root penetration or corrosion, and often contribute to sewer overflows and backups into homes

Project Map – CICRLLLR7I79B2I



Directly Impacted Streets

- | | |
|----------------------|-------------------|
| BEACON STREET | PINEY BRANCH ROAD |
| BLOSSOM LANE | RODNEY ROAD |
| BUCKINGHAM DRIVE | SOUTHAMPTON DRIVE |
| CAHART PLACE | W NOLCREST DRIVE |
| CHEROKEE STREET | WHITESTONE ROAD |
| CRESTHAVEN DRIVE | |
| DILSTON ROAD | |
| DUNOON COURT | |
| E FRANKLIN AVENUE | |
| ERIE STREET | |
| KIMES STREET | |
| LACONIA DRIVE | |
| LAWNSBERRY TERRACE | |
| MALIBU DRIVE | |
| MCCENEY AVENUE | |
| NEW HAMPSHIRE AVENUE | |
| NORTHAMPTON DRIVE | |
| OAKVIEW DRIVE | |



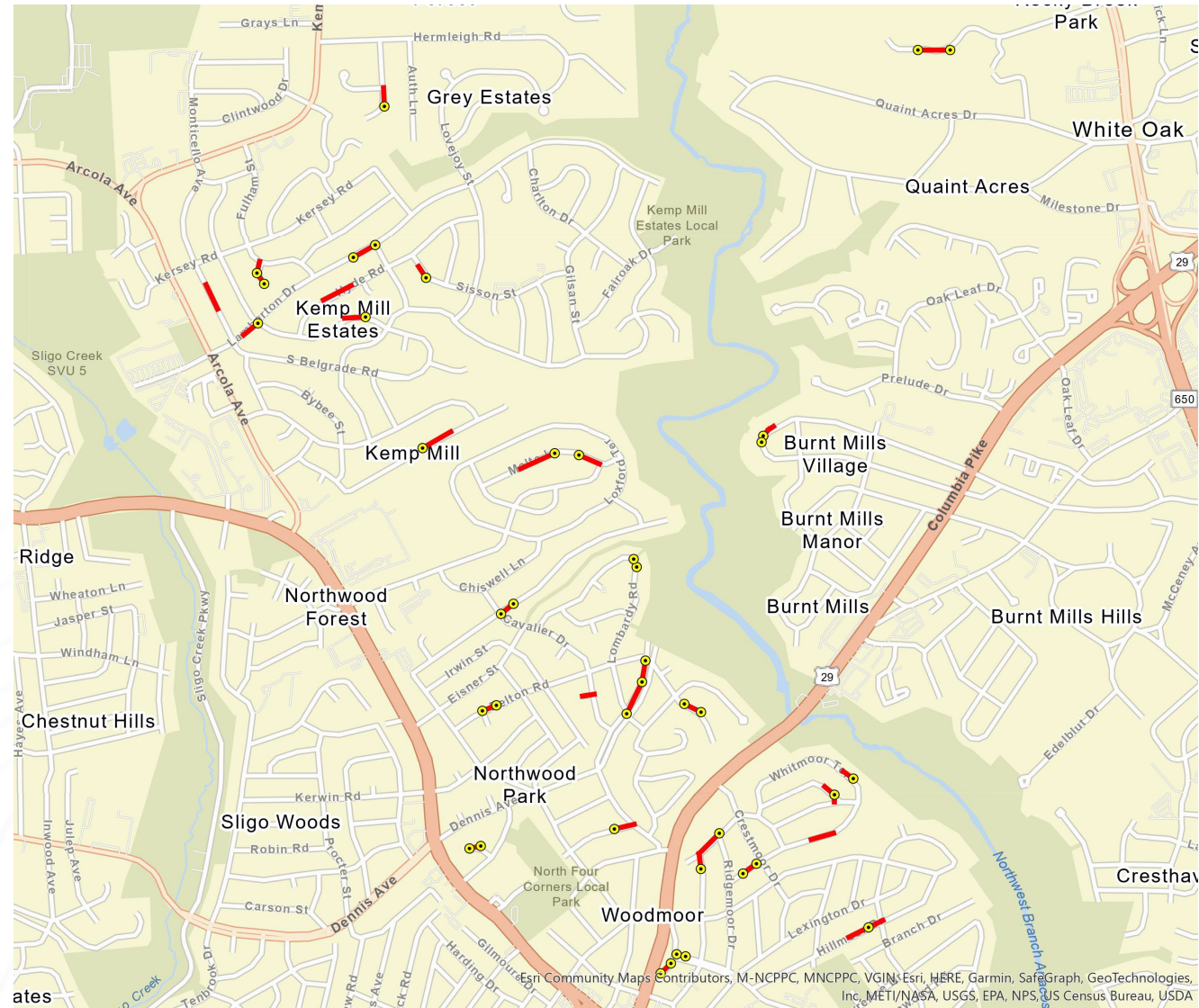
Community Maps Contributors, M-NCPPC, MNCPPC, VGIN, Esri, HERE, Garmin, SafeGraph, GeoTechnologies, Inc, METI/NASA, USGS, EPA, NPS, US Census Bureau, USDA

Project Map – CICRLLLR7I79C2I

Directly Impacted Streets

BELTON ROAD
CAVALIER COURT
CAVALIER DRIVE
EASTMOOR DRIVE
FULHAM COURT
GLENWILD ROAD
HANNES STREET
HILLMOOR DRIVE
HYDE ROAD
LAMBERTON DRIVE
LOCKRIDGE DRIVE
LOMBARDY ROAD
LYNNMOOR DRIVE
MALTA LANE
MONTICELLO AVENUE
N BELGRADE ROAD

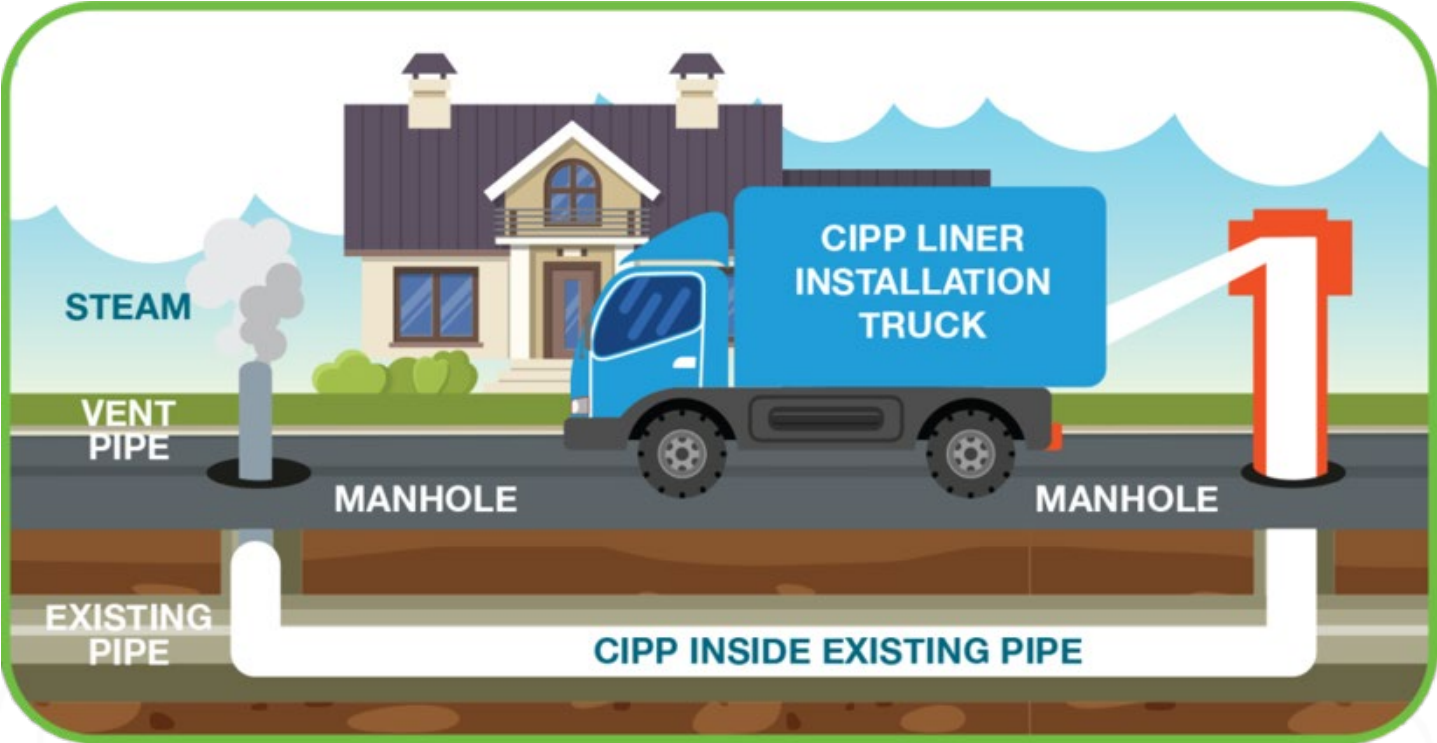
NORTHWEST TERRACE
NORTHWOOD TERRACE
PIERCE DRIVE
ROYALTON TERRACE
S DUNMOOR DRIVE
SADDLEBACK ROAD
SISSON STREET
WHITMOOR TERRACE
WILLINGTON DRIVE
WOODMOOR CIRCLE
WOODMOOR DRIVE
WOODRIDGE AVENUE



Sewer Rehabilitation Method: Open Trench



Sewer Rehabilitation Method: Pipe Lining



Manhole Rehabilitation



Tree Removal and Pruning

- Per Department of Natural Resources Maryland Forest Service Public Agency Tree Maintenance Permit, construction methods that minimize tree impacts must be examined
- Prior to final decision to remove a tree, WSSC Water considers the following factors:
 - Size, species and structural condition of the tree
 - Impact tree will have on utility assets
 - Feasibility of relocating infrastructure or using trenchless methods
- WSSC Water Urban Forester supervises all tree removal and pruning

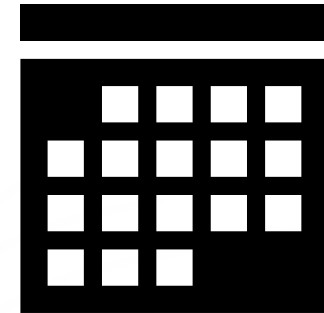


Pipes and Trees
Do not Mix!



Estimated Construction Schedule

- Expected Construction Start Date: June 2024
- Estimated Construction Duration: 18 months
- Expected Construction Finish Date: December 2025
(Weather Permitting)



What to Expect During Construction

- Anticipated Work schedule: 8:00 a.m. to 4:00 p.m., Monday-Friday
 - Conditions at some locations may require different work hours
 - Residents notified at least two days prior to all construction activities
- Construction activities may include:
 - Marking locations of utilities
 - Field inspections
 - Rehabilitation of sewer mains, manholes and laterals
 - Pavement restoration where digging is necessary
- WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods



What to Expect During Construction cont.

- Reliable sewer service will be maintained during construction
- Street parking will be limited on streets with active construction.
 - 48-hours advanced notification will be provided.
 - NO PARKING signs will be posted.
 - All roads will remain accessible at all times during construction. However, certain activities may require temporary closures and delays.
- Access from the public roadway to businesses and homes will be maintained at all times.
- Entry into homes is NOT required.

Traffic Impacts

- Certain construction activities may require temporary changes to traffic patterns
 - Traffic will be managed to minimize community disruptions
- Access to homes maintained during construction
 - Access into homes is **NOT** required
 - Access onto private property is generally **NOT** required
- Parking restrictions
 - WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) prior to any parking restrictions
 - Any vehicles not been removed from the designated area will be towed to a nearby street at no cost to owner
 - Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion



Contact WSSC Water



- **Customer Service** | Monday-Friday, 8:00 a.m. to 6:00 p.m.

Phone: 301.206.4001 | 1.800.634.8400

Email: customerservice@wsscwater.com



- **24-Hour Emergency Call Center**

Water Emergency, Sewer Emergency or Discolored Water

Phone: 301.206.4002 | Email: emergencycallcenter@wsscwater.com

Report a Problem: wsscwater.com/customer-service/report-problem

Discolored Water: wsscwater.com/discoloredwater



- **File a Claim**

Phone: 301.206.7095

Online: wsscwater.com/claims



- **WSSC Water Financial Assistance Programs**

Online: <https://www.wsscwater.com/assistance>



- **Customer Notification System Sign-Up**

Online: www.wsscwater.com/cns, email and/or text alerts on work in your neighborhood





HELPING OUR NEIGHBORS WATER BILL ASSISTANCE

Promise.

Sign up for an affordable, flexible and interest-free payment plan. Customers with a past-due balance of \$50 or more are eligible.



New applicants may qualify for up to \$10,000 to help pay for your past-due water/sewer bill. Applications accepted through December 31, 2023.

Customer Assistance Program (CAP)

CAP assists approved residential customers by waiving fixed fees, providing free annual plumbing inspections for water leaks, and much more.



Eligible customers can access the Water Fund multiple times, up to \$500 per year.

<https://www.wsscwater.com/assistance>



Questions?

