



Burdette Road Community Meeting

Project Number: BT6700A19

May 16, 2023

Agenda

- Introduction to Project Team
- WSSC Water Overview
- Overview of Low Chlorine Issue
- Anticipated Timeline
- Questions and Answers

Project Team



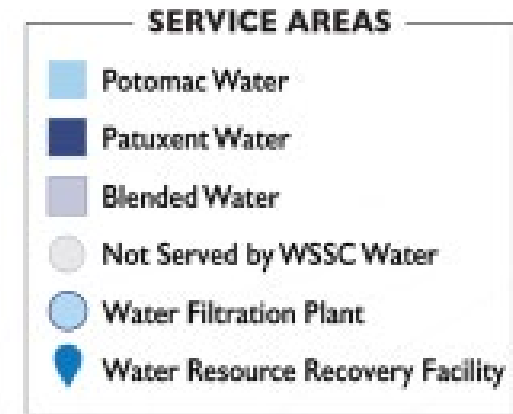
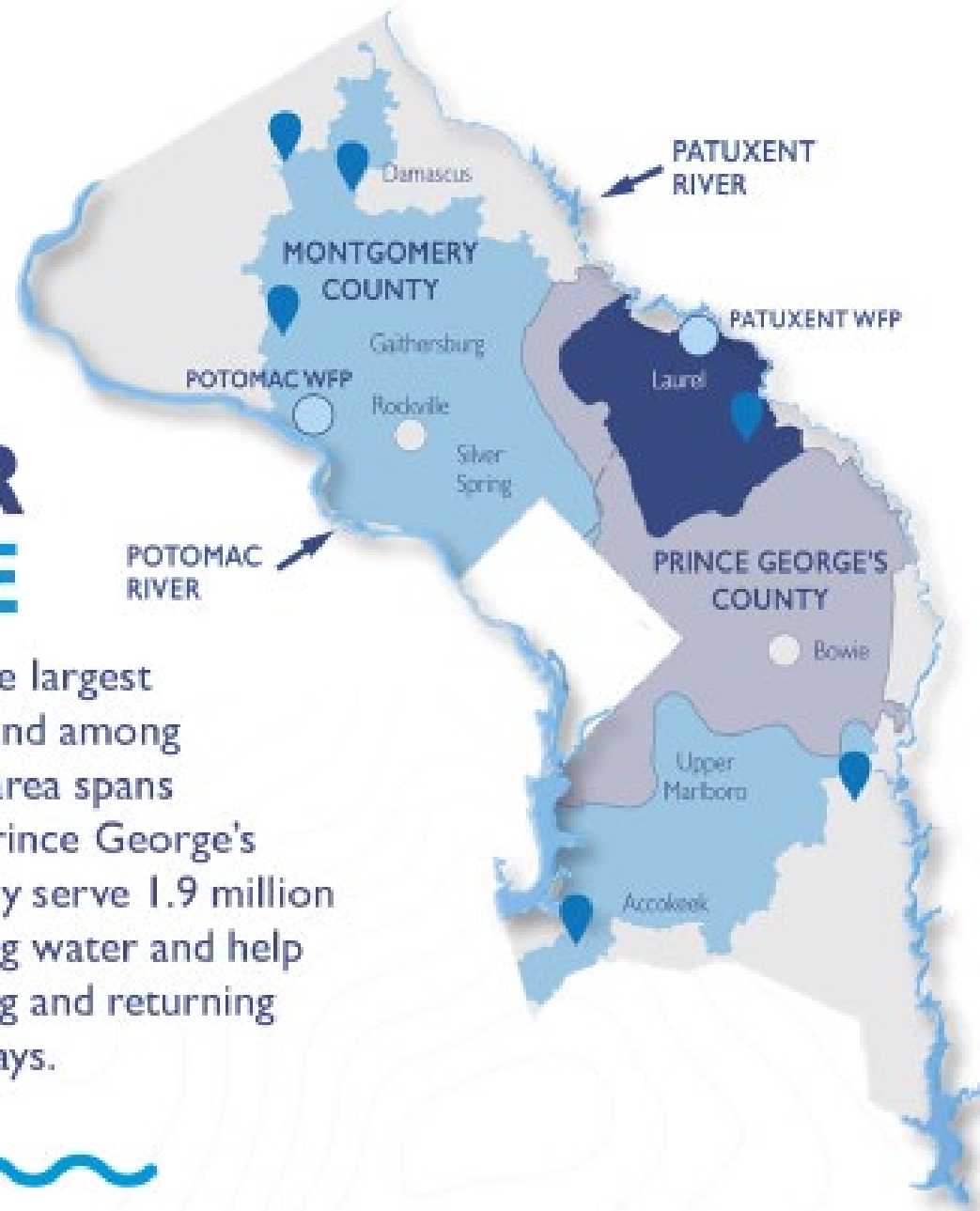
- Michael McGaughan, Design Project Manager
301.206.8324, Michael.McGaughan@wsscwater.com
- James Reed, Technical Contracts Supervisor (Construction)
301.206.7363, Francell.Reed@wsscwater.com
- Thomas Johnson, Project Outreach Manager
301.206.8542, Thomas.Johnson@wsscwater.com
- Wilson T. Ballard Co., Engineering Design Consultants
- TBD, Construction Contractor

105 years & counting
No drinking water quality violations... ever!

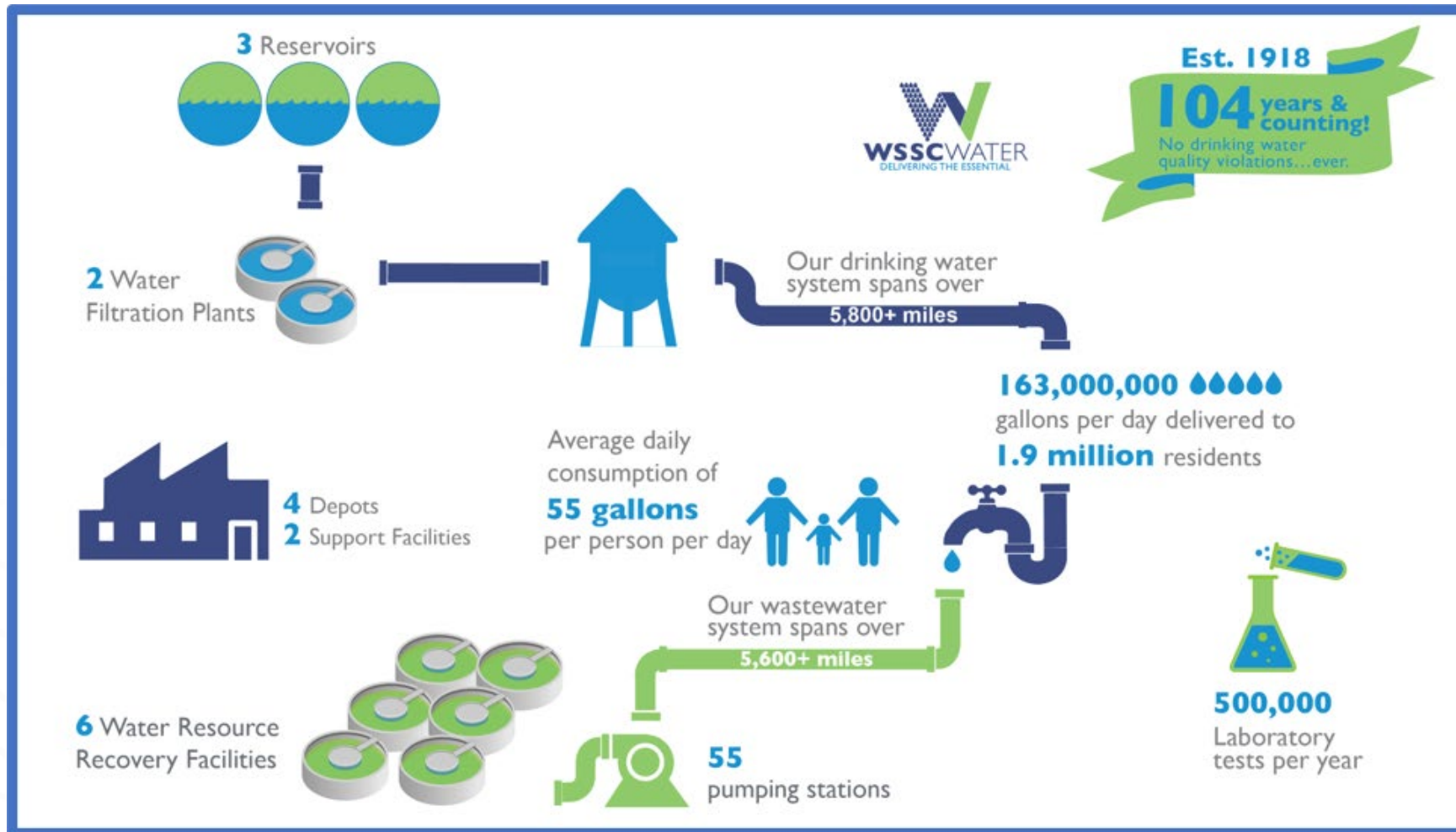


WSSC WATER AT A GLANCE

Established in 1918, WSSC Water is the largest water/wastewater utility in Maryland and among the largest in the nation. Our service area spans approximately 1,000 square miles in Prince George's and Montgomery counties. We proudly serve 1.9 million residents with safe and reliable drinking water and help protect the Chesapeake Bay by treating and returning clean water back to Maryland waterways.



WSSC Water Overview



Project Overview

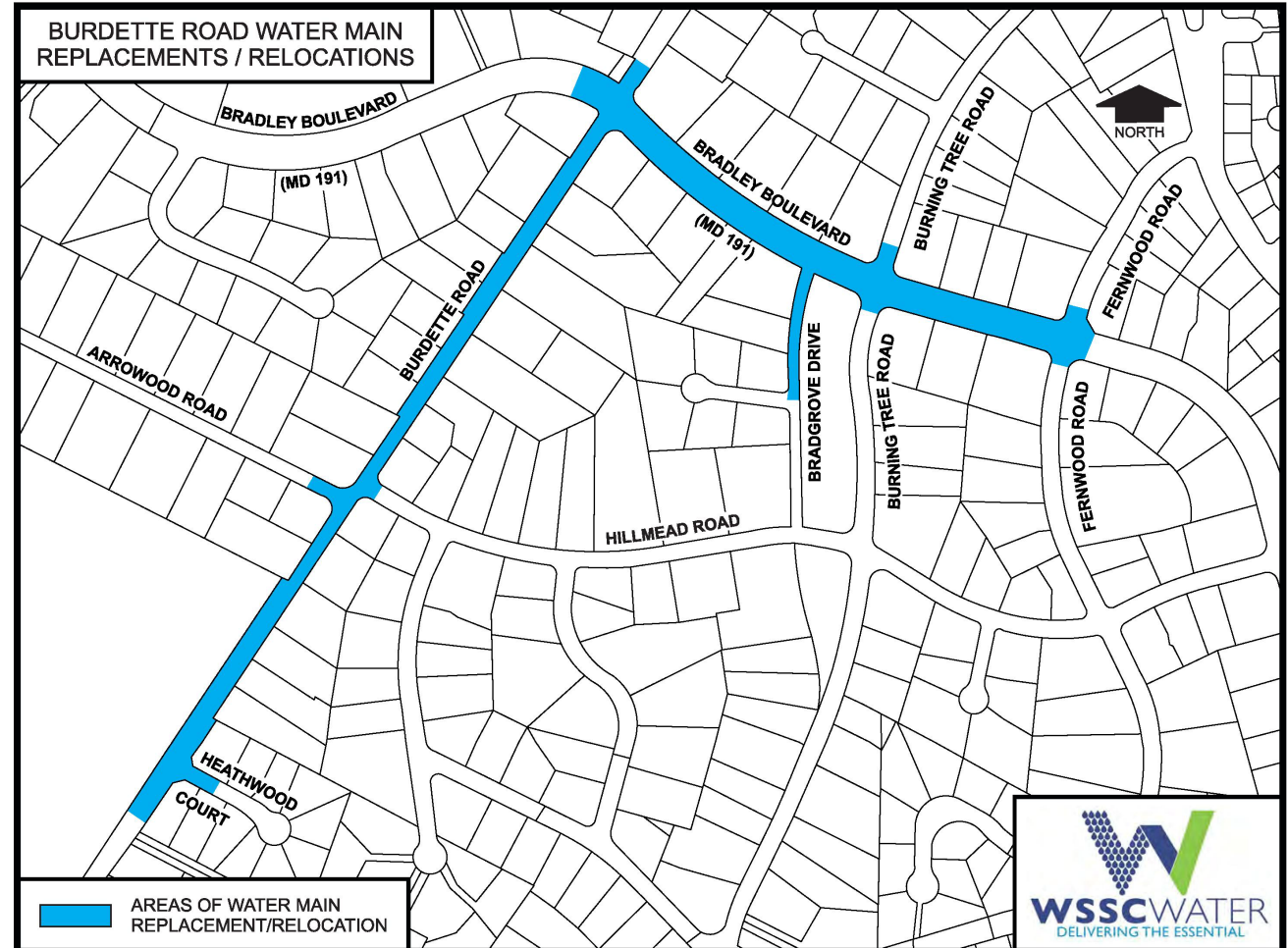


- WSSC Water is strategically replacing and rehabilitating our aging water and sewer pipes throughout our service area, a part of our effort to enhance service and reliability to our customers.
- The project includes replacing approximately 1.05 miles of water mains, and house connections up to the property line.
- The current water mains were installed 62 years ago and are nearing the end of their life cycle.
- The new water mains will be Ductile Iron Pipe (DIP), giving the pipes a life expectancy of at least 100 years.
- Replacing the existing pipes will help reduce disruptions to the community, the environment and emergency services due to water main breaks

Project Map

Directly Impacted Streets Include:

- Burdette Road
- Heathwood Court
- Arrowwood Drive
- Hillmead Road
- Bradley Boulevard
- Bradgrove Drive
- Burning Tree Road
- Fernwood Road



Estimated Schedule

- Design: Completed
- Estimated construction start: Summer 2023
- Estimated construction duration: 1 Year

***The estimated project schedule may change based on issuance of permits, available funds or inclement weather**

What to Expect During Construction

- **Anticipated Work Hours: Monday-Friday, 9:00 a.m. – 3:30 p.m.**
 - Work may occasionally extend beyond these hours to complete specific tasks.
 - Nightwork as needed, for multi-lane closure and service shutdown.
- **Construction activities may include:**
 - Field reviews and inspections
 - Survey crews
 - Test pits
 - Construction crews and heavy machinery
- **Reliable water and sewer service will be maintained during construction**
 - Short water shutdowns of up to 8 hours may be required
- **Advanced notification (48-72 hours) of these shutdowns will be provided**



What to Expect During Construction

- Open-cut construction method, which involves cutting and excavating a section of the pavement.
- This construction method does create noise and dust.





Traffic Impacts

- Certain construction activities may require temporary changes to traffic patterns
 - Traffic will be managed to minimize community disruptions
- Access will be maintained to homes during construction
 - Access into homes is **NOT** required
 - Access onto private property is generally **NOT** required
- Parking restrictions
 - WSSC Water will provide 48-hour advance (denoted by “No Parking” signs) notice prior to any parking restrictions
 - Any vehicles that have not been removed from the designated area will be towed to a nearby street at no cost to the owner.
- Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion.

Signage and Restoration

- Construction signs with contact persons will be placed throughout the project area
- Projects completed during the winter months will be permanently paved and restored to their original state or better in the following spring.



Project Summary

- The existing water mains are near the end of their useful lives.
- WSSC Water will be replacing the water mains and water house connections up to the property line.
- WSSC Water will minimize service disruptions during construction.
- WSSC Water will coordinate work activities with property owners in the project area.
- WSSC Water will restore all areas impacted by construction activities at the end of the project.
- WSSC Water's goal is to provide a reliable water system to customers.

Contact WSSC Water



- **Customer Service** | Monday-Friday, 7:30 a.m. to 7:00 p.m.

Phone: 301.206.4001 | 1.800.634.8400

Email: customerservice@wsscwater.com

- **24-Hour Emergency Call Center**

Water Emergency, Sewer Emergency or Discolored Water

Phone: 301.206.4002 | Email: emergencycallcenter@wsscwater.com

Report a Problem: wsscwater.com/customer-service/report-problem

Discolored Water: wsscwater.com/discoloredwater

- **File a Claim**

Phone: 301.206.7095

Online: wsscwater.com/claims

- **WSSC Water Financial Assistance Programs**

Online: <https://www.wsscwater.com/assistance>

- **Customer Notification System Sign-Up**

Online: www.wsscwater.com/cns, email and/or text alerts on work in your neighborhood



FINANCIAL ASSISTANCE
for Our Neighbors



Questions?

